



Service Bulletin

File in Section: -

Bulletin No.: PIC5889

Date: August, 2013

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Knock Pop Creak Clunk or Snap Noise From Front of Vehicle

Models: 2006 - 2013 Impala
2014 Impala Limited (fleet only)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that there is a knock, clunk, pop, creak, or snap noise from the front of the vehicle. The noise maybe more easily duplicated when turning or with body twisting maneuvers.

Recommendation/Instructions

Inspect the front fender upper diagonal brace fasteners for proper torque - as the threads may be stripped. Refer to the appropriate SI document for torque specification.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
*1480088	Retorque Front Fender Upper Diagonal Brace Bolts	0.2 hr
Add	If Necessary, Repair Stripped Threads	Use Actual Clock Time
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.